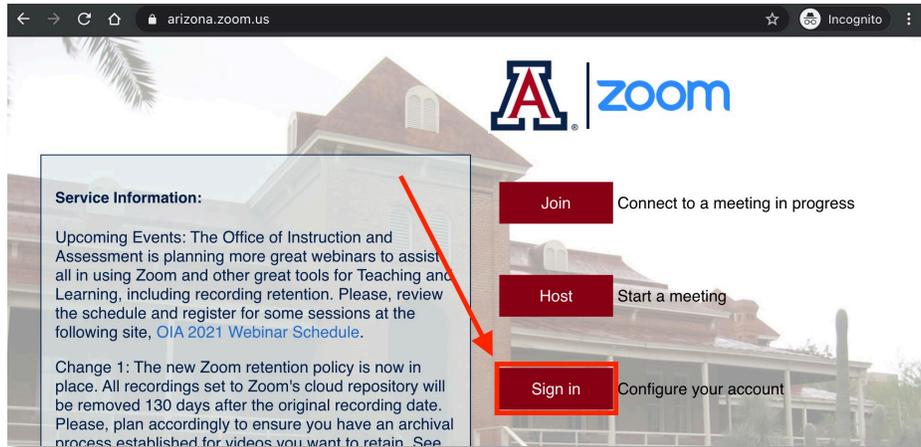


UArizona Zoom Account Activation and Access

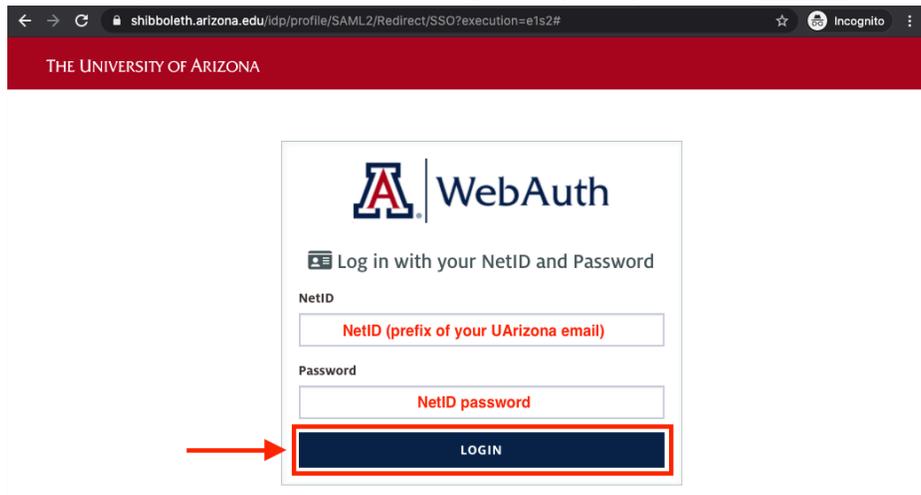
Some Zoom meetings may require you to authenticate with your UA NetID credentials to join the meeting. The instructions below will demonstrate how. Any technical issues should be directed to the [UITS 24/7 IT Support Center](#).

Join through the UArizona Zoom Web Portal

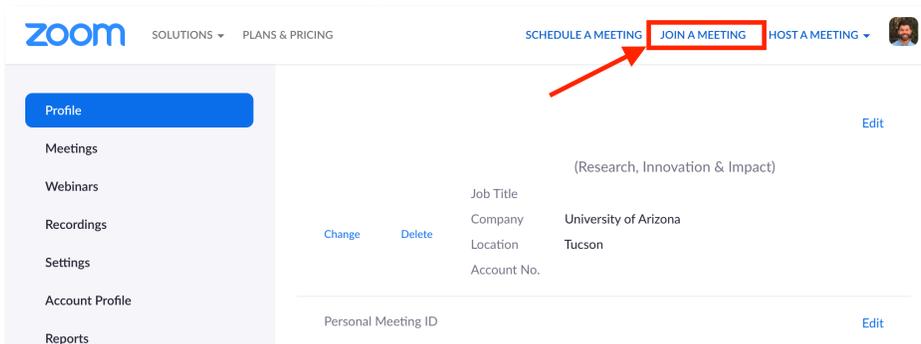
1. Go to <https://arizona.zoom.us/> and select “Sign In”.



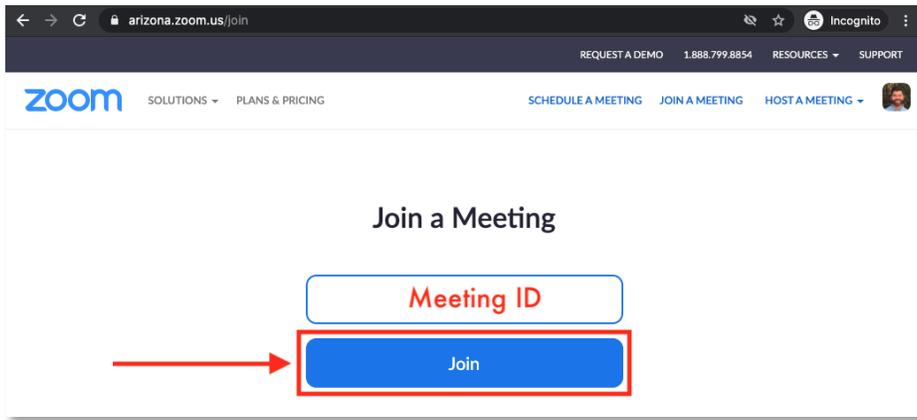
2. Enter your NetID and password, then select “Login”. If prompted, use [NetID+](#) to authenticate.



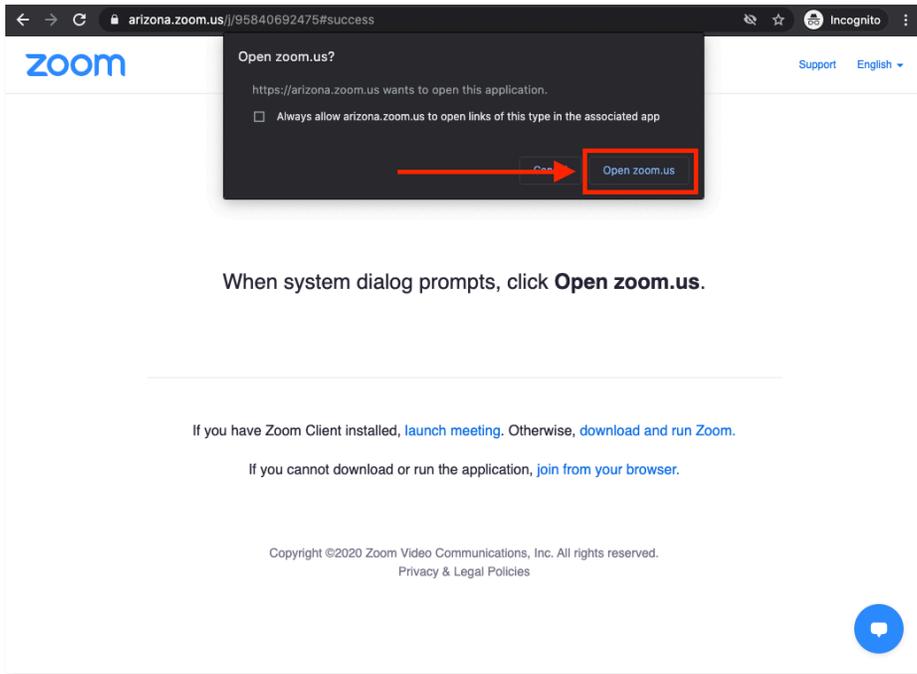
3. In the upper right, select “Join A Meeting”



4. Enter the meeting ID and click “Join”.



5. Your web browser will prompt you to open the Zoom desktop application. Select “Open Zoom.us”. Your desktop application will open. You may be prompted to enter a password (also located in your calendar invitation).



Troubleshooting:

- Issue: I've followed the directions in this guide but I'm still not able to join the meeting.
 - Possible Solutions:
 - Restart your computer and verify you are signed in through your UArizona account, then try to access the meeting.
 - Check for updates from Zoom: <https://support.zoom.us/hc/en-us/articles/201362233-Upgrade-update-to-the-latest-version> (may require a computer restart)