UArizona Zoom Account Activation and Access

Some Zoom meetings may require you to authenticate with your UA NetID credentials to join the meeting. The instructions below will demonstrate how. Any technical issues should be directed to the <u>UITS 24/7 IT Support Center</u>.

Join through the UArizona Zoom Web Portal

1. Go to https://arizona.zoom.us/ and select "Sign In".



2. Enter your NetID and password, then select "Login". If prompted, use <u>NetID+</u> to authenticate.

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The University of Arizona						
	WebAuth					
	Log in with your NetID and Password NetID					
	NetID (prefix of your UArizona email)					
	Password					
	NetID password					
	LOGIN					
	LOGIN					

3. In the upper right, select "Join A Meeting"

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Profile					Edit
Meetings				(Research, Innovation & Impact)	
Webinars			Job Title		
Recordings	Change	Delete	Company	University of Arizona	
Settings	Change		Location Account No.	Tucson	
Account Profile					
Reports	Personal	Personal Meeting ID			Edit



4. Enter the meeting ID and click "Join".

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	REQUEST A DEMO 1.888.799.8854 RESOURCES - SUPPORT			
ZOOM SOLUTIONS - PLANS & PRICING	SCHEDULE A MEETING JOIN A MEETING HOST A MEETING -			
Join a Meeting				
	Meeting ID			
	Join			

5. Your web browser will prompt you to open the Zoom desktop application. Select "Open Zoom.us". Your desktop application will open. You may be prompted to enter a password (also located in your calendar invitation).



Troubleshooting:

- Issue: I've followed the directions in this guide but I'm still not able to join the meeting.
 - Possible Solutions:
 - Restart your computer and verify you are signed in through your UArizona account, then try to access the meeting.
 - Check for updates from Zoom: <u>https://support.zoom.us/hc/en-us/articles/201362233-</u> <u>Upgrade-update-to-the-latest-version</u> (may require a computer restart)

